

Refund Policy

1. Client can make a deposit or withdraw his money at any time using the company's payment systems.
2. Deposit made with plastic card, can be withdraw according to the following rules:
 - 2.1. If there is no trading activity, and refund request is sent within 60 days after making a deposit, all the funds can be paid back on the plastic card, used for making a deposit.
 - 2.2. If there is trading activity, and refund request is sent within 60 days after making a deposit, available refund is no more than the deposit itself. All the other funds can be withdrawn by any other payment system.
 - 2.3. Refund requests made more than 60 days after making a deposit are considered withdrawals and can be executed by any available payment system with obligatory client verification.
3. If the client used electronic payment systems, withdrawal is available only by using the same payment system and requisites, which were used to make a deposit. If the client makes a deposit using different payment system, currency or requisites, withdrawal will be executed according to the deposit method and paid back with the same payment system, in the same currency and using the same requisites.
4. Client is obliged to inform the company if his requisites have been changed and attach a scanned copy of the verification document. Otherwise the company will decline withdrawal request.